



Gentian Hill Pet Hotel

Booking Form

I accept Gentian Hill Boarding Kennels' terms and conditions and wish to board my pet/s:

To ensure our business runs smoothly for ALL our customers, we have **set times for checking in and out**. Please book your preferred time:

From: _____ / _____ / _____

Check in / Drop off:

10am – or – 4pm?

To: _____ / _____ / _____

Check out / Collection:

9am

Afternoon Collection available:

3pm (incurs an extra day's fee)

Important: Late collections: if not pre-booked, LATER THAN 9a collections incur an extra day's fee.



No pets accepted without a current Vaccination Certificate



OWNER DETAILS:

I am a: New Customer: _____ Existing Customer: _____

Name: _____

Phone: _____

Mobile: _____

Email: _____

Address:

Emergency Contact, Phone and Address:

Gentian Hill Boarding Kennels and Cattery Ltd

Hareston Rd, Brixton, Plymouth PL8 2DL

Phone: 01752 882290 www.gentianhillpethotel.co.uk

PET DETAILS:

	1 st Pet	2 nd Pet	3 rd Pet
Name/s and Age/s:	1 _____	2 _____	3 _____
Breed/ Description:	1 _____	2 _____	3 _____
Usual food:	1 _____	2 _____	3 _____
Male/Female:	1 _____	2 _____	3 _____
Speyed/Neutered:	1 _____	2 _____	3 _____

Veterinary Practice:

Medication/Instructions:

Behavioural Problems/ Habits:

e.g. barks excessively, runs off, chews, bites, is destructive, chases animals, attacks dogs/humans/other, toileting indoors. Non-disclosure will result in payment of any damages by the owner and an additional charge for the service.

How did you hear about us? We'd  to know!

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Terms & Conditions

- Whilst every possible care and attention is given to each pet boarded, it is clearly understood that all animals are accepted entirely at the owners' risk. In an emergency or illness, we will try to contact the owner or his/her nominated contact and our designated vet will provide veterinary treatment, unless specified otherwise.
- All cats/dogs must have up-to-date inoculation cards, which must be shown on arrival and kept on site until you collect your pet. You must bring it with you when checking in or we cannot accept your cat/dog. Kennel cough is optional; however, we will not be liable should your dog contract this illness.
- Please ensure that your pet has been wormed and had an effective flea and tick treatment.
- The proprietors reserve the right to refuse admission to any pet showing signs of ill health. We reserve the right to seek veterinary assistance in the unlikely event that your pet should become sick or need surgery.
- Owners will need to declare any history of veterinary or behaviour problems that could reoccur while boarding with us. The more we know about your pet, the better for them!
- We will not accept any animals with aggressive tendencies towards people.
- We supply beds and bedding and we encourage owners to bring suitable, favourite toys. However, we cannot be held responsible if the toys are chewed or swallowed by your pet. We will not accept responsibility for any items belonging to customers that become damaged or cause injury.
- If cats or dogs from the same family are sharing a room, we are not responsible for any injuries they may encounter, should they fight. If the owner is aware their pets may fight whilst sharing, then they must be boarded separately and you consent to them being separated if needed.
- Any cat/dog not collected within 7 days after the end of the original booking period will become the property of Gentian Hill. Any outstanding fees will be pursued legally.
- We reserve the right to change or amend the conditions without prior notice.

I certify that I have read, fully understand and consent to the terms set forth in this document:

Pet Name/s: _____

Print Name (owner): _____

Signed (owner): _____

Date: _____

For company use only

Print Name:

Signature:

Date:

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